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To: Commissioner for Patents for Examiner Edward J. Bross Group Art Unit 2126	Facsimile No.: 703/872-9306
From: Carrie Parker Legal Assistant to Wayne P. Bailey	No. of Pages Including Cover Sheet: 17
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Enclosed herewith:	
 Transmittal Document; and Response to Office Action. 	
Re: Application No. 09/483,069 Attorney Docket No: CA990010	
Date: Monday, June 28, 2004	
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Group Art Unit: 2126 In re application of: Lo et al. Ş ş Examiner: Bross, Edward J. Serial No.: 09/483,069 § Attorney Docket No.: CA990010 Ş Filed: January 14, 2000 § § Certificate of Transmission Under 37 C.E.R. § 1.8(a) For: Accessing a ERP Application il hereby certify this correspondence is being transmitted via Over the Internet Using Strongly facsimile to the Commissioner for Patents, P.O. Box 1450, Typed Declarative Language Files Alexandria, VA 22313-1450, facsimile number (703) 872-93061 on June 28, 2004. 36736 PATENT TRADEMARK OPPICE CUSTOMER NUMBER Carrie Parker

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Response to Office Action

A fee of \$86.00 is required for one independent claim converted from dependent form. Please charge this fee to IBM Corporation Deposit Account No. 09-0461. No additional fees are believed to be required. If, however, any additional fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0461. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0461.

Respectfully submitted,

Duke W. Yee

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